

Roche Digital Service Experience transforms the way we meet your digital service needs

Powered by Roche DiaLog and Roche Remote CareGiver, we ensure your laboratory operates at maximum operational efficiency



Simplify your everyday tasks

Your personal Roche Digital Workspace

*Your gateway to **future digital services***

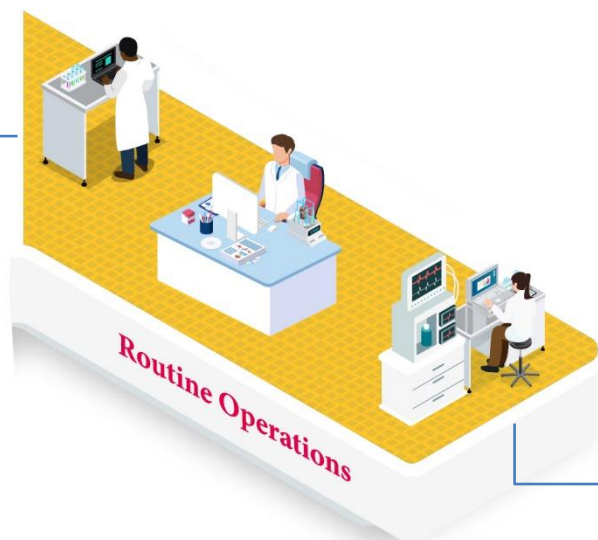


Roche Diagnostics Learning Solutions

Online training and learning management system for onboarding to Roche Instruments

eLibrary Self Service

Offline updates made simple



eLabDoc

Get the power of a simple search and download function for product related document

*An intelligent digital workspace
designed for you*

Support Request

Create a new support request quickly and
monitor its status online, saving time &
avoiding phone calls

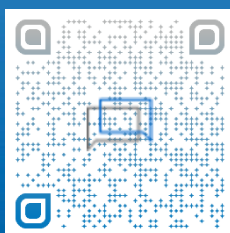


User Assistance

Interactive user documentation
with step-by-step guidance to be
used during troubleshooting

Roche DiaLog is built with you in mind

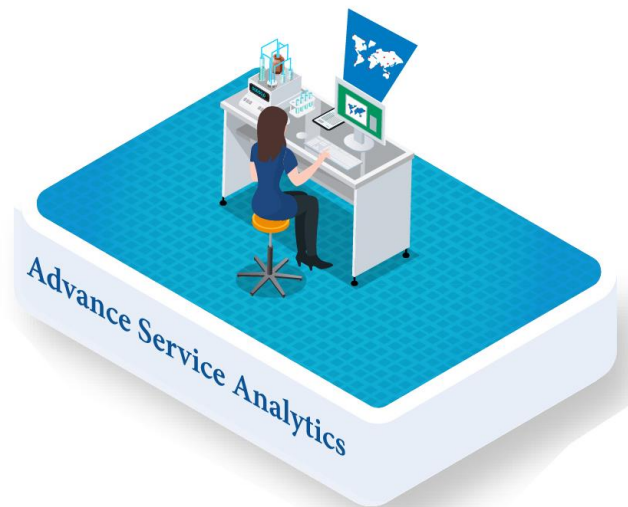
Available to you, anytime, anywhere



Scan to find out more about **Roche DiaLog** & contact your local Roche agent to find out what is available for you!

Advance Service Analytics

Minimize unexpected downtime with early issue detection and proactive service actions



Remote Support

Fast root cause identification and issue resolution



Roche believes in security by design and developed each solution according to state-of-the-art standards, build from the ground up.