## Change Password: User and Administrator Initiated



This type of password change typically happens when a user password is set to expire

- 1. Type in the **User name**
- 2. Click on Change password

cobas® infinity central lab									
Log on									
User name	ROCHE								
Password									
	Change passw 2	O Confirm	Cancel						
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- 3. Enter in the Current password
- 4. Enter in the New password & Repeat new password
- 5. Click on **Confirm**

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2	Current password *
Ĭ	New password *
	Repeat new password *
	⊘ Confirm 5 ⊗ Cancel

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## Password Change Initiated by Administrator

This type of password change typically happens when a user forgets their password and needs to create a new one. The Administrator would login into the **cobas**<sup>®</sup> **infinity** software under their user account

- 1. Once logged into the software, select the **Administration** tab
- 2. Click on Menu
- 3. Navigate to Users
- 4. Select Users



- 5. Locate the user that has forgotten their password from the menu
- 6. Click on the Reset password button on right hand side of the screen

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실미 Main	X Administration	Monitoring			,			P	Search
Menu	* < > *	Users\Users							
User ID	Name				Last name		Profile	Password expiry dat	te Status
LAB1USER	Lab1				User		ADMINISTRATOR	03/13/2021	Enabled ^
LAB2USER	Lab2				User		ADMINISTRATOR	03/13/2021	Enabled
LAB3USER	Lab3				User		ADMINISTRATOR	03/13/2021	Enabled
MCDONAJ6	Joshua				McDonald		ADMINISTRATOR,P.	. 11/29/2020	Enabled
ROCHE	ROCHE				ROCHE		ROCHE, ADMINIST	09/17/2019	Enabled
SMITHJ	John				Smith		TECHNICIAN	05/06/2020	Enabled
SYSTEM_DIRECT	TAC SYSTEM_DIRECTAC				SYSTEM_DIRECTAC		DIRECT_ACCESS		Enabled
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						\star Add	🗸 Disable	Reset password	P Filter
						Work areas	Report	Workplaces	Warnings

- Assign a Temporary password for the user. The password must be at least six characters long including one uppercase letter and one number
- 8. Type in your Administrative Password to prove who you are
- 9. Click on Reset password

**Please note:** The user requesting the new password will be required to update the temporary password on their next login attempt



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