

Track and Trace



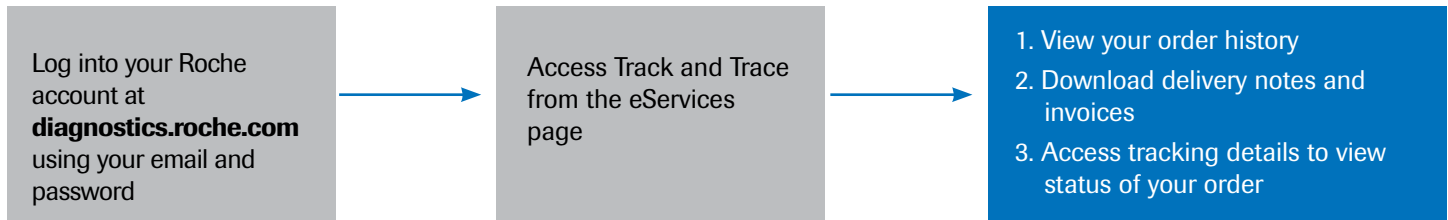
The Track and Trace eService enables you to track your orders for products via the Roche eServices page online, without the need to call or email Roche Diagnostics directly.

Key benefits include:

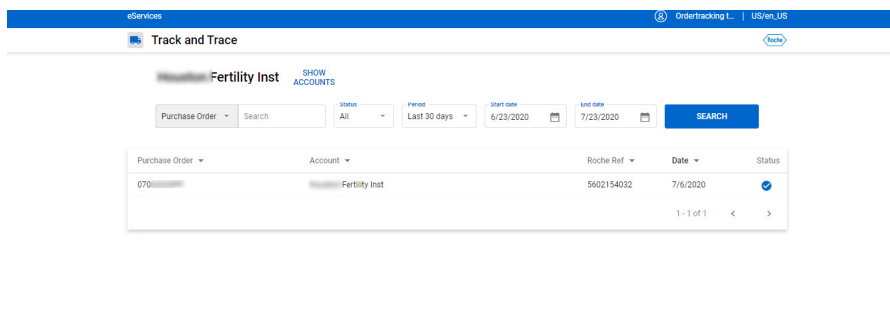
- View the status of your orders along with courier tracking information
- Ability to download delivery notes and invoices
- View all past orders regardless of ordering channel
- Follow your order every step of the way with status updates from 'order processing' to 'delivery'
- Access the system anytime, anywhere, at your convenience

All the order information you need – at your fingertips

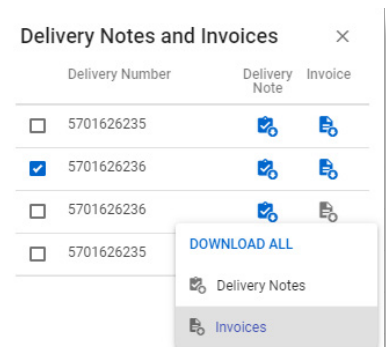
The Track and Trace eService enables you to easily track your orders following the simple steps below. Using this eService provides more visibility to your orders to help save you time in the laboratory.



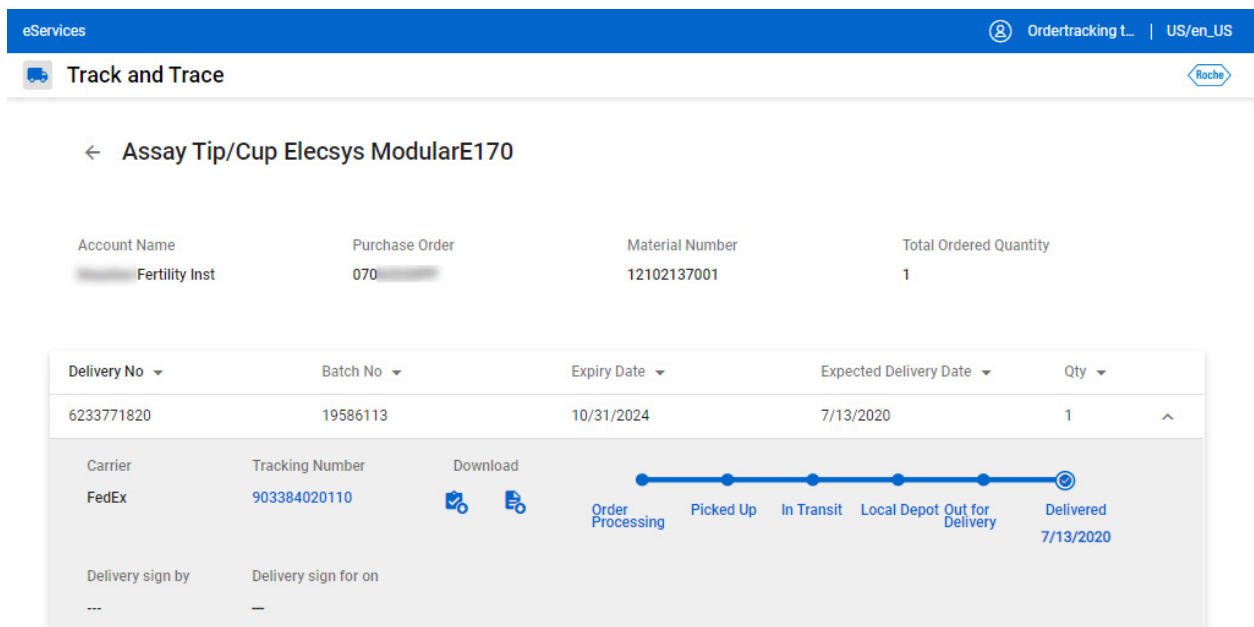
1 View your order history



2 Download delivery notes and invoices



3 Access tracking details to view status of your order



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